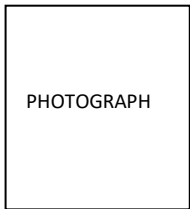




KARURI WATER AND SANITATION CO. LTD
 P.O BOX 818 – 00219 KARURI. TEL 0727484139,
 Email: customercare@karuriwater.co.ke
info@karuriwater.co.ke website: www.karuriwater.co.ke



**SEWER CONTRACT FORM
(NOT FOR SALE)**

SERIAL NO......

APPLICANTS DETAILS.

1. Name of the applicant Mr./Miss/Dr.....
2. Postal Address.....Code..... Town.....
3. ID No..... (Attach copy) KRA PIN No..... (Attach copy)
4. Plot No (Attach copy).....Tel.....Email.....
5. Classification of the building to be connected (Tick the appropriate)
 - a. Commercial
 - b. Domestic
 - c. Industrial
 - d. Institution
 - e. M.D.U
6. Water connections No. (if more customers attach list)
 - a.
 - b.
 - c.
 - d.
7. Location/Zone.....
8. Approximate population/housing units to be served by the sewer connection.....

PRIVATE PLUMBER/CONTRACTOR DETAILS (Attach Company profile)

Name:

Type of pipe to be used.....Size.....

I.D No..... Tel.....Signature.....

CONDITIONS FOR APPROVAL

Part A: Domestic Sewage

1. No person shall discharge or apply any poisonous, toxic, noxious or obstructing matter, radioactive waste or other pollutants or permit any person to dump or discharge such matter into KAWSCO sewer unless the discharge of such poisonous, toxic, noxious or obstructing matter, radioactive waste or pollutant is treated to permissible standards as authorized by KAWSCO.
2. No surface storm water or rainwater should be discharged into the sewer system, a separate clearly defined drainage system should be provided. Any volume that will be discharged into the sewer system will be estimated over the period and charged a minimum of kshs. 10,000.
3. All manholes covers must be water tight.
4. Manholes frame and cover should be as per designed sample available at KAWSCO offices for you to view and must implement.
5. For commercial/residential houses with more than one-meter connection after sewer connection has been effected, the plot owner should provide the information to KAWSCO without being reminded failure to which a penalty of kshs. 10,000 will be debited into each of these accounts.
6. For sewer lines more than 20 meters in length, professional design should be prepared and submitted (profile and layout).
7. All construction stages must be inspected by KAWSCO.
8. Private source of water has to be disclosed and a reliable meter of our standard installed and sealed by KAWSCO staff.

Part B: Industrial/Trade Wastewater

1. All conditions in part A shall apply.
2. The owner/operator shall ensure that operations of the facility are managed in accordance with the Environmental Management Plan developed in the Environmental Audit.
3. The owner/operator shall not discharge or apply any poisonous, toxic, noxious or obstructing matter, radioactive waste or other pollutants or permit any person to dump or discharge such matter into KAWSCO sewer unless the discharge of such poisonous, toxic, noxious or obstructing matter, radioactive waste or pollutant is treated to permissible standards as set in our Fifth schedule of the Environmental Management and Co-ordination (Water Quality) Regulations ,2006.

4. The owner /operator shall manage any solid waste generated in accordance with the Environmental Management and Co-ordination (Waste Management) Regulations 2006.
5. The owner /operator shall develop and implement a routine inspection plan for the pre-treatment plant and allied structure.
6. The owner/operator shall ensure that competent personnel operate the facility.
7. The owner /operator shall give access to quality assurance officers from KAWSCO upon identification, even without prior notice, and provide information, reports, records and data during inspection including collection of effluent samples.
8. The owner/operator shall develop a pollution incident response plan covering the pretreatment plant and allied structure.
9. The owner/operator shall report all pollution incidents arising from the effluent pre-treatment facility and allied structure to KAWSCO through the incident hotline 0727-484139 / 0727-774141, [email:customercare@karuriwater.co.ke](mailto:customercare@karuriwater.co.ke) /info@karuriwater.co.ke within 6 hours.
10. The owner/operator shall inform KAWSCO the mitigation measures put in place within 18 hours and submit the same in writing within 24 hours.
11. In the event of persistent non-conformances to the above conditions remedial measures shall be instituted that will include penalties in the form of fine (Kshs. 500,000/=) or as a last resort disconnection from the sewer system.

By signing below, you acknowledge and consent to the collection, processing, and storage of your personal/Company Directors/Guarantors by Karuri Water and Sanitation Company for the purposes outlined in this consent clause. Karuri Water and Sanitation Company is committed to protecting your personal data and ensuring its privacy and security in compliance with applicable data protection laws.

Purpose of Data Processing as per data protection Act 2019: Your personal/Company Directors/Guarantors data will be collected and used for the following purposes agree to abide to the above conditions failure to which the company has express authority to surcharge the full cost deemed necessary to correct my failure due to any of the conditions above.

Applicants Signature.....

Date.....

OFFICIAL USE ONLY

SANITATION UNIT

Customer Survey Details.

There is an appropriate service line nearby (YES) (NO)

Number of billable connections is correct (YES) (NO).....Indicate number)

Account classification

- a. Commercial
- b. Domestic
- c. Industrial
- d. Institution
- e. M.D.U

Name.....Signature.....Date.....

SCHEME UNIT

I have physically inspected the site and confirm that the account is connected and is well labeled

Staff Name..... Staff No.....

Zonewalk route.....

Signature.....Date.....

CUSTOMER CARE UNIT.

Water Account No.....Deposit Receipt No.....Sewer Connection fee

Receipt No..... Updated in the system

Signature.....Date.....

TECHNICAL MANAGER

I confirm that the works have been carried out and completed in compliance with the company policy on sewer connection

Name.....

Signature.....Date.....

COMMERCIAL MANAGER

I certify that the customer should be charged/not charged deposit of Kshs.....Charged/not charged connection fee Kshs..... Other charges

..... Specify)

Reasons for not charging

Signature.....

MANAGING DIRECTOR

Application approved/not approved for connection on behalf of Karuri Water and Sanitation Company

PRIVATE WATER-SOURCES DECLARATION -(SEWER BILLING ONLY)

This is to declare any other source of water (e.g. Boreholes, Nairobi Water, Water Browsers, Shallow Well etc.) apart from Water provided by Karuri Water and Sanitation Company.

The amount of water should be measured by calibrated meter whose specifications are as per the company's policy and details of the meter booked in the System.

1. Classification of the building to be connected (Tick the appropriate)

- a) Commercial
- b) Domestic
- c) Industrial
- d) Institution
- e) M.D.U

2. Private source meter No. (if more customers attach list)

- a) SERIAL NO 1ST Current Reading.....
- b) SERIAL NO 1ST Current Reading.....
- c) SERIAL NO 1ST Current Reading.....
- d) SERIAL NO 1ST Current Reading.....
- e) SERIAL NO 1ST Current Reading.....

KAWSCO STAFF (Tel No. will be provided by the office)

I confirm that the meter/meter reading are compliance with the company policy on sewer connection

Staff Name..... Staff No.....

Location/ZONE

Meter Location in the premise (e.g. Near the gate/tank/borehole/main entrance door etc.)

Signature.....

Date.....

Conditions

1. In case of any damages/meter Stuck/ inconsistent reading of the meter Karuri water & sanitation must be notified by writing/ Email
2. In case of any meter replacement/ relocation Karuri water & sanitation must be notified by writing/Email and booking of the meter and reading done again.
3. Karuri water may undertake private meter check and calibration.
4. Failure to adhere to above, billing will done on estimates.

SKETCH SHOWING LOCATION FOR CONNECTION (Pipeline and plot) TO BE COMPLETED BY APPLICANT

NAME.....SIGN..... DATE.....



SKETCH SHOWING LOCATION FOR CONNECTION (Pipeline and plot) TO BE COMPLETED BY ZONAL IN CHARGE /REPRESENTATIVE

NAME..... SIGN..... DATE.....

